

CALICO PRO (C7-PRO-2200) Firmware v1.0.0.25

Released By: Neil Baptiste 29-Jan-25

IMPORTANT

Before updating your unit to this latest version, v1.0.0.25

Make sure you use CALICO Studio to save your configuration to a PC, then Factory Reset your unit before updating the unit within the CALICO Studio software. The configuration can then be re-sent to the device and saved.

Once updated to firmware 1.0.0.25, it is not possible to revert back to previous releases. Please contact tvONE Tech Support for more assistance if required.

Note, CORIOdiscover is not used for the CALICO product range.

This software is for:

- **NEW** Audio card (C7-PRO-AUD-2IN-4OUT) & embedded audio support
- Set-up and control Software: CALICO Studio v1.0.4.2 or higher.
- ✓ For help with connecting, setting up, and using CALICO Studio, visit <https://help.tvone.com/products/c7-series/calicopro/>, to download the user guide.

Downloads

- Download the latest firmware here:
 - <https://tvone.com/tech-support/firmware>
- Download the latest set-up & control software, CALICO Studio, here:
 - <https://tvone.com/tech-support/software>

Previous releases

- v1.0.0.19

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New Features

- Added support for the Analogue & Digital I/O card (C7-PRO-AUD-2IN-4OUT) & embedded HDMI audio.
- Full support for the Ref-In connection now available
- Firmware update is now done within the CALICO Studio application (from the login page).

Fixed

- REST API commands failed when interrogating inputs
- WebSocket events stopped working after numerous connections and disconnections
- The C7-PRO-12GSDI-4IN module wasn't showing video from power up (intermittent)
- The C7-PRO-MEDIA module was always showing an interlaced signal on channel2
- 1080P 100/119/120 resolution support was missing for inputs (Slots 3-6)
- A Settings Backup and Restore did not restore static IP setting until a subsequent reboot
- Manual EDID selection was not being applied correctly to inputs

Known Issues

- The Dither setting for a Window is not implemented.
- A label added to a window after a preset was created will be treated as a window and not move as expected
 - Workaround make sure all Windows are created before adding any labels
- Moving multiple windows together in CALICO Studio can result in a 'lock-up' that prevents any window updates
 - Reboot required to fix
- With a high number of presets and windows, initial connection to the device can be slow, operation is unaffected
- When undoing a deleted Window, the unit places it in the wrong location.
 - Workaround: Just move any Window or Output on the canvas and it will fix itself

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- Removing a module from the system, that was used in presets will result in unpredictable behavior and slow boot time
 - Workaround, rebuild system configuration excluding the missing module
- Changing the pixel clock on an active custom resolution has no effect
 - Workaround, change resolution to something else and back again
- Pink windows sometimes appear as multiple inputs are connected simultaneously
 - Issuing the **forcelinkrefresh()** command from the CALICO Studio console or a hot plug of the output will correct it